

NetQ

Queue	InQ	Wnd	Oldest
SS English	4	24	0:02:54
SS Service	4	24	0:02:54
SS French	6	36	0:04:21
SS Sales	8	48	0:05:48

On Screen, real time data

Unobtrusive to client communication

Increases agent efficiency

**Scalable with Unlimited Agent, & Skillset/
 Split**

Color-coded threshold alerts

Easy implementation

**Multiplatform PBX compatibility:
 Nortel, Avaya & Cisco**

Telecorp Products Inc. has provided affordable call center solutions for over 25 years. Telecorp develops, installs and supports all of their solutions from its corporate office in Walled Lake, Michigan.

Products also include real-time displays, historical reporting, and Wall Displays to keep your team organized and informed.

NetQ is an affordable solution with full features which is easy to implement and maintain.

Unified Communication Solution: NetQ

Your Solution: NetQ

PBX Compatibility:

Avaya CMS
Nortel Meridian
Nortel Symposium
Nortel Contact 6.0
Nortel CS1000
Cisco IPCC
Cisco UCC & Cisco UCCx

Split	Wait	%InSer	Avail	Avg Abn	Oldest
Empty Routing	5	99	29	0:00:00	0:00:23
US Support	1	100	29	0:00:00	0:00:24
US Sales	0	89	25	0:00:00	0:00:00

NetQ

A sizeable window showing Key Performance Indicators (KPI) for agents to view with preset thresholds. Restores on red threshold along with audible alerts. As thresholds are breached the on screen colors change. NetQ is ideal for increased accessibility, including connecting with multiple sites and home agents.

The flexibility allows agents to self-monitor their performance against their queues. NetQ a choice of either vertical or horizontal display with totals.

Schedule a **FREE DEMO** to see why so many call center managers have chosen Wall Display PLUS to optimize their call center communications.

For more information, visit www.TelecorpProducts.com or call a Telecorp Sales Representative today at (800) 634-1012!



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