

## NetQ

<i>Queue</i>	<i>In Q</i>	<i>Oldest</i>
US Sales	0	4
US Support	5	0
SS French	6	30
SS Service	4	20
Cisco US Sales	6	4
Avaya US Sales	3	3
Sym IT Dept	10	6
Sym Research	6	10
SS English	4	20
Sym Demo Line	9	8

**On Screen real time data**

**Unobtrusive to client communication**

**Increases agent efficiency**

**Scalable with Unlimited Agents & Skillsets**

**Color-coded threshold alerts**

**Easy implementation**

**Multiplatform PBX compatibility:  
Nortel, Avaya & Cisco**

Telecorp Products Inc. has provided affordable call center solutions for over 25 years. Telecorp develops, installs and supports all of their solutions from its corporate office in Walled Lake, Michigan.

Products also include real-time displays, historical reporting, and Wall Displays to keep your team organized and informed.

***NetQ is an affordable solution with full features which is easy to implement and maintain.***

# Your Solution: NetQ

## PBX Compatibility:

Avaya CMS  
Avaya Aura  
Nortel Meridian  
Nortel Symposium  
Nortel Contact Center 6.0  
Nortel CS1000  
Cisco UCC & Cisco UCCX  
all versions - 8.x

<i>Queue</i>	<b>Sales</b>	<b>Support</b>	<b>Intl Sal</b>	<b>IT Dept</b>	<b>Totals</b>
<i>InQ</i>	6	6	10	8	30
<i>Mud</i>	9	11	46	7	73
<i>Avail</i>	14	4	15	11	44
<i>Oldest</i>	0:00:44	0:00:44	0:01:15	0:01:13	0:01:15

## NetQ

A sizeable window showing Key Performance Indicators (KPI) for agents to view with preset thresholds. Restores on red threshold along with audible alerts. As thresholds are breached, screen colors change. NetQ is ideal for increased accessibility, including connecting with multiple sites and home agents.

The flexibility allows agents to self-monitor their performance against their queues. NetQ a choice of either vertical or horizontal display with totals.

Schedule a **FREE DEMO** to see why so many call center managers have chosen NetQ to optimize their call center communications.

*For more information, visit [www.TelecorpProducts.com](http://www.TelecorpProducts.com) or call a Telecorp Sales Representative today at (800) 634-1012!*



2000 E. Oakley Park Rd., St. 101 • Walled Lake, MI 48390  
p: 800 634 1012 • f: 248 960 1085  
[www.telecorpproducts.com](http://www.telecorpproducts.com)